



OUR CORPORATE OPERATIONAL PRIORITIES AND TARGETS 2008-2011



Neighbourhood Policing & Problem Solving	Target
% of people who think the police in their area are doing a good job	To increase to 55%

Volume Crime Investigation	Target
% sanction detection* rate for total crime with a view to bringing offences to justice	To increase to 26%

Volume Crime Reduction	Target
Number of (a) serious acquisitive crimes* and (b) assaults*	(a) To reduce by 7% (b) To reduce by 10%

Tackling Serious & Organised Crime	Target
Number of recorded firearms discharges	To reduce to 114 discharges
Number of cash and valuables in transit robberies	To reduce by 5%
Number of robberies of financial institutions	To reduce by 7%
Value of (a) cash forfeiture orders and (b) confiscation orders	(a) £1,049,400 (b) £5,767,000
Number of most serious violent crimes*	To reduce by 10%
% of most serious violent offences brought to justice*	To increase to 36%

National Security & Counter Terrorism	Target
Building resilience to violent extremism	To score 4
Reduce vulnerability of crowded places from terrorist attack	To set a baseline

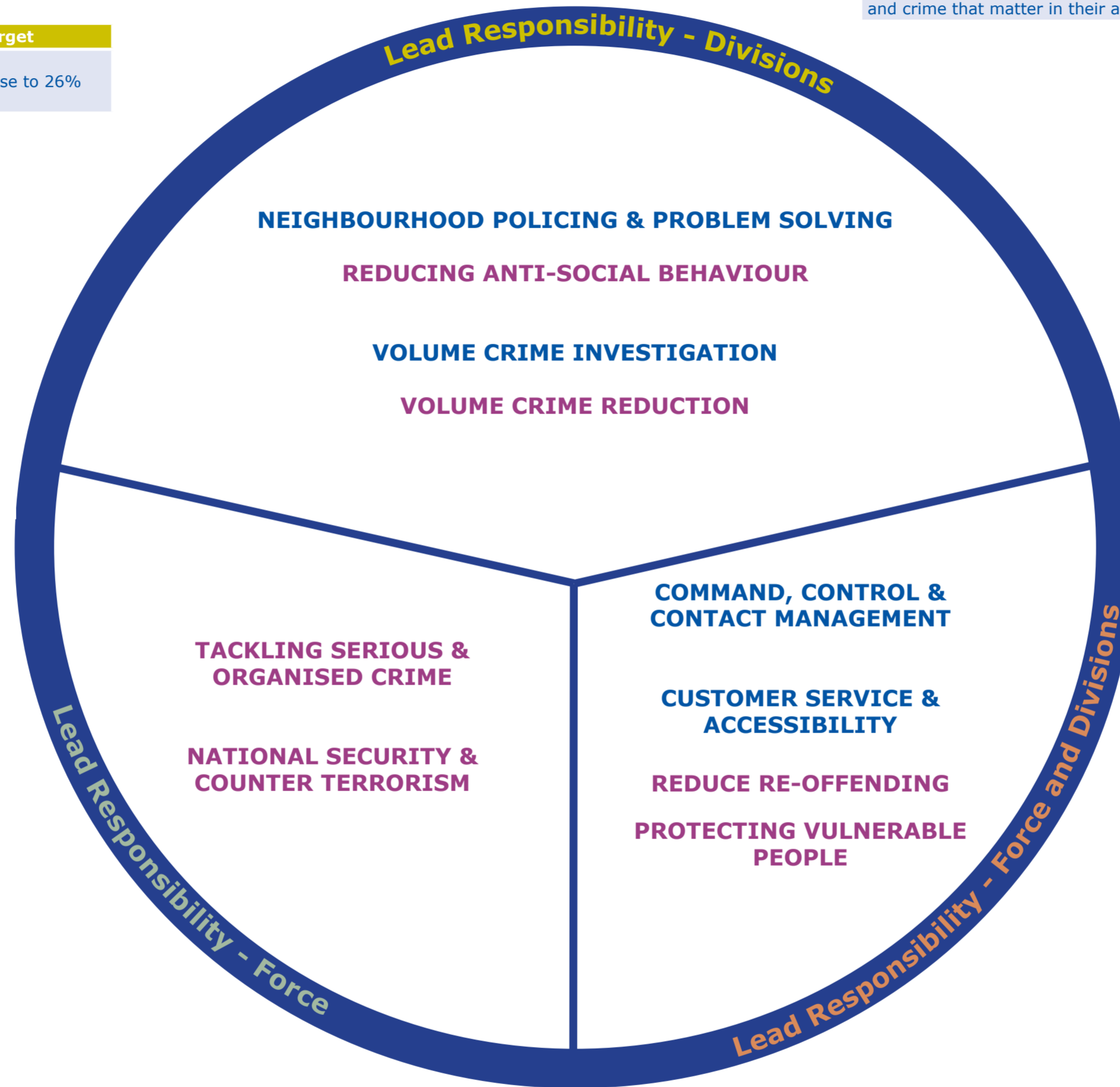
Reducing Anti-Social Behaviour	Target
% of people who perceive a high level of anti-social behaviour in their local area	To reduce to 21%
% of people who agree that the police are dealing with anti-social behaviour and crime that matter in their area	To set a baseline

Command, Control & Contact Management	Target
Public satisfaction measure for 999 emergency call standard and incident attendance	To increase satisfaction to 94% for call standard To increase satisfaction to 85% for incident attendance
Public satisfaction with overall police response to non-emergency 872 5050 calls	To increase satisfaction to 94%

Customer Service & Accessibility	Target
% of users* that are satisfied with the overall service provided by the police	To increase to 83%
Public confidence in the fairness and effectiveness of the Criminal Justice System	To set a baseline

Reduce Re-offending	Target
The change in convictions for Prolific and other Priority Offenders (PPOs) over a 12 month period	To set a baseline

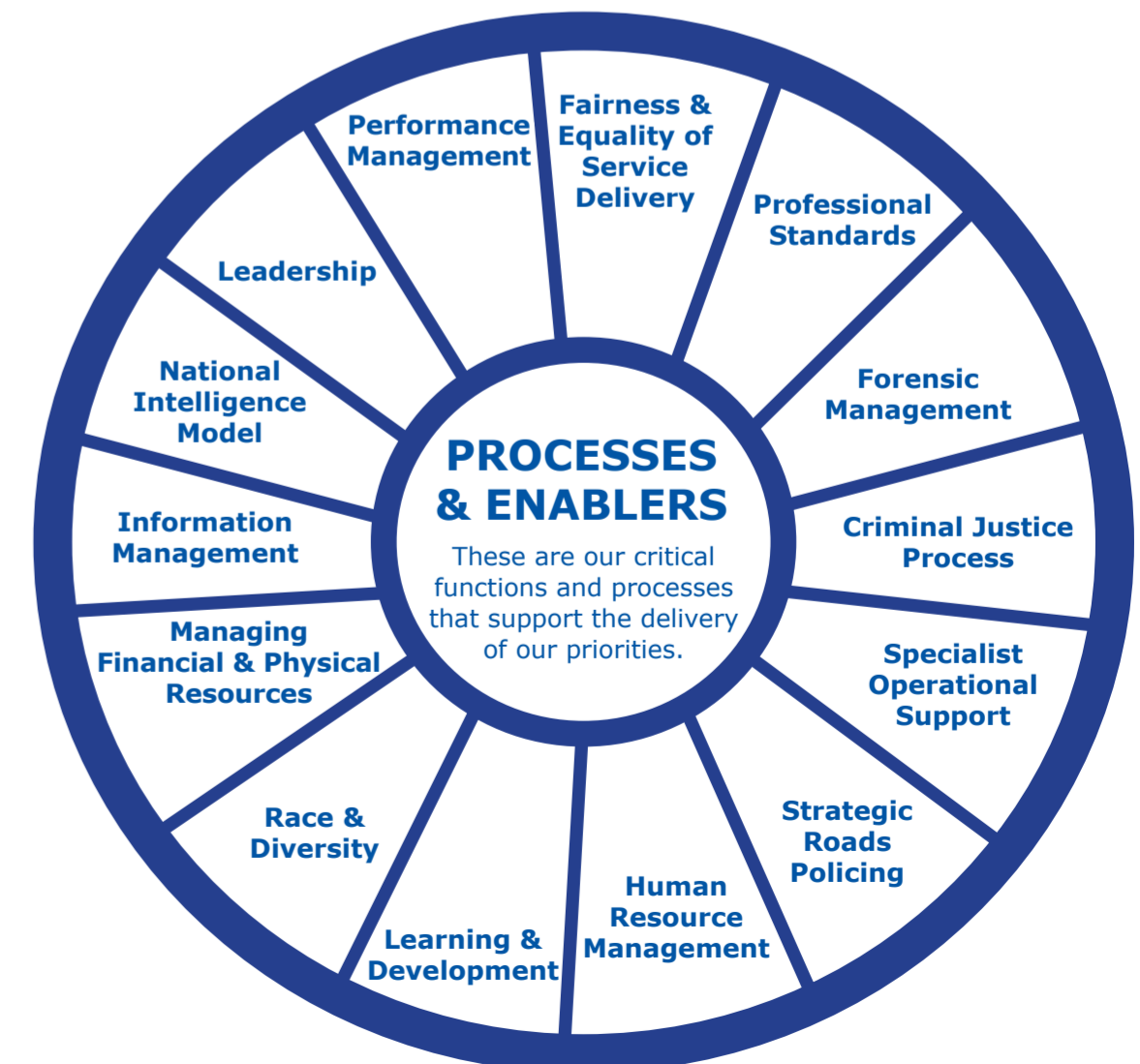
Protecting Vulnerable People	Target
% sanction detection* rate for crimes arising from domestic abuse incidents	To increase to 42%
% sanction detection* rate for hate crime	To increase to 33%
% of serious sexual offences* brought to justice	To increase to 32%



The performance measures and targets within these corporate operational priorities will be delivered in partnership through Local Area Agreements and Crime and Disorder Reduction Partnerships across Greater Manchester.

The performance measures and targets within these corporate operational priorities are focussed on policing issues and are therefore areas that GMP has sole responsibility for.

These are our corporate operational priorities and targets that support the Force Vision and will be achieved by working effectively with our partners. Our local police divisions and specialist Force departments each have lead responsibility for delivering these priorities. Underpinning them are a number of critical processes and enablers which are vital to the delivery of these priorities.



*Definitions

***Serious Sexual Offences:** rape; sexual activity involving a child under 13; sexual assault on a male; sexual assault on a female; causing sexual activity without consent; sexual activity etc. with a person with a mental disorder; abuse of children through prostitution and pornography; trafficking for sexual exploitation.

***Most Serious Violent Crimes/Offences:** Murder, attempted murder, manslaughter, infanticide, intentional destruction of a viable unborn child, wounding or other act endangering life and grievous bodily harm without intent (including racially and religiously aggravated offences), causing death by dangerous driving, causing death by careless driving under the influence of drink or drugs, causing death by careless or inconsiderate driving and causing death by aggravated vehicle taking.

***Serious Acquisitive Crimes:** Burglary in a dwelling, aggravated burglary in a dwelling, robbery of business property, robbery of personal property, theft or unauthorised taking of a motor vehicle, aggravated vehicle taking and theft from a vehicle.

***Assault:** Assault occasioning actual bodily harm.

***Users:** Victims of domestic burglary, violent crime, vehicle crime and road traffic collisions

***A sanction detection** is recorded when an offender is charged, reported for summons, cautioned, reprimanded, receives a final warning, has other offences taken into consideration or receives a penalty notice or street warning.

***Offences Brought to Justice (OBTJ):** OBTJ data will be used where available, otherwise sanction detections will be used as a proxy measure.