



GMP'S POLICING PRIORITIES 2009 - 2011

Our Policing Priorities support the Force vision and will be achieved by working effectively with our partners. Our divisions and specialist branches support the delivery of these priorities. Underpinning the priorities are a number of enablers which are vital to ensure performance achievement.

Improving Public Confidence

Improving Customer Service and Contact

Reducing Serious Acquisitive Crime

Reducing Serious Violent Crime

Improving Public Confidence	Improving Customer Service and Contact	Reducing Serious Acquisitive Crime	Reducing Serious Violent Crime
Measure: % of the public who think the police in their area are doing a good job <i>Target: Increase to 55%</i>	Measure: % of users* that are satisfied with the overall service provided by the police <i>Target: Increase to 84%</i>	Measure: Number of serious acquisitive crimes* recorded <i>Target: Reduce by 4%</i>	Measure: Number of most serious violent crimes* recorded <i>Target: Reduce by 7%</i>
Measure: % of people who perceive a high level of anti-social behaviour in their local area <i>Target: Reduce to 21%</i>	Measure: % of 999 calls answered within target time of 10 seconds <i>Target: Increase to 90%</i>	Measure: % of serious acquisitive offences brought to justice* <i>Target: To increase from baseline</i>	Measure: % of most serious violent offences brought to justice* <i>Target: To increase from baseline</i>
Measure: % of people who perceive drug use or drug dealing to be a problem in their local area <i>Target: Reduce to 26%</i>	Measure: % of non-emergency calls answered within target time of 30 seconds <i>Target: Increase to 80%</i>	Measure: % sanction detection rate for serious acquisitive crimes* <i>Target: Increase to 12%</i>	Measure: % sanction detection rate for most serious violent crimes* <i>Target: Increase to 36%</i>
Measure: % of people who agree that the police are dealing with anti-social behaviour and crime issues that matter in their area <i>Target: Increase to 51%</i>			Measure: % sanction detection* rate for domestic abuse crimes <i>Target: Increase to 55%</i>

***Most Serious Violent Crimes/Offences:** Murder, attempted murder, manslaughter, infanticide, intentional destruction of a viable unborn child, wounding or other act endangering life, grievous bodily harm without intent (including racially and religiously aggravated offences), causing death by dangerous driving, causing death by careless driving under the influence of drink or drugs, causing death by careless or inconsiderate driving and causing death by aggravated vehicle taking.

***Serious Acquisitive Crimes:** Burglary in a dwelling, aggravated burglary in a dwelling, robbery of business property, robbery of personal property, theft or unauthorised taking of a motor vehicle, aggravated vehicle taking and theft from a vehicle.

***Users:** Victims of domestic burglary, violent crime, vehicle crime and road traffic collisions.

***A sanction detection** is recorded when an offender is charged, reported for summons, cautioned, reprimanded, receives a final warning, has other offences taken into consideration or receives a penalty notice or street warning.

***Offences Brought to Justice (OBTJ):** This means that the offence resulted in a caution, conviction, penalty notice or was admitted by the offender, who asked for the offence to be taken into consideration by the court. Targets based on offences brought to justice baseline data will not be available until after June 2009.

ENABLERS

These are internal enablers which are monitored to ensure achievement of force priorities.

Trust and Confidence	Crime and Disorder	People	Resources
Customer Service and Accessibility	Volume Crime Reduction	Managing Our People	Availability of Key Resources
Neighbourhood Policing and Problem Solving	Volume Crime Investigation	Developing Our People	Utilisation of Key Resources
Protecting Vulnerable People	Reduce Re-Offending	Leading Our People	Financial Efficiency
Command, Control and Contact Management	Tackling Most Serious Crime	Health and Wellbeing	Optimising Quality and Accuracy of Information
National Security and Counter Terrorism	Reducing Anti-Social Behaviour	Future Workforce Planning	Sustainability